

Raising Open and User-friendly Transparency-Enabling Technologies for Public Administrations



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Administrator Guide

SPOD (3.2)

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Subject: Administrator Guide



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1 SOCIAL PLATFORM FOR OPEN DATA (SPOD)

This guide devoted to the system administrators of SPOD (Social Platform for Open Data) platform to manage how add a new account, how add a new open data portal or delete a room in the Agora and so on.

The available Oxwall Software Documentation describes the following sections, for more details click on this

link: https://wiki.oxwall.com/index .

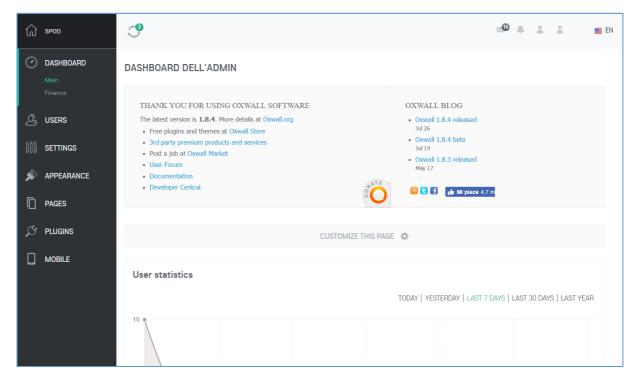


Figure 1: Administration UI dashboard

If you have administrator right on SPOD platform you can:

- To manage languages used on SPOD platform:
 - How to manage the languages on the site? explains how editing existing languages values in the edit Language areas; how to upload a language packs, how translate my site to another language, how backup the language; how delete/deactivate the language. (See more details in this document in the section 12).
- Management of plugins in SPOD (see section 4)

2 REGISTRATION PROCESS (OAUTH2)

The registration process allows to enable the registration of a new user or add manually a new user.

After logging of a user with administrator right, click on the following link to manage the accounts:

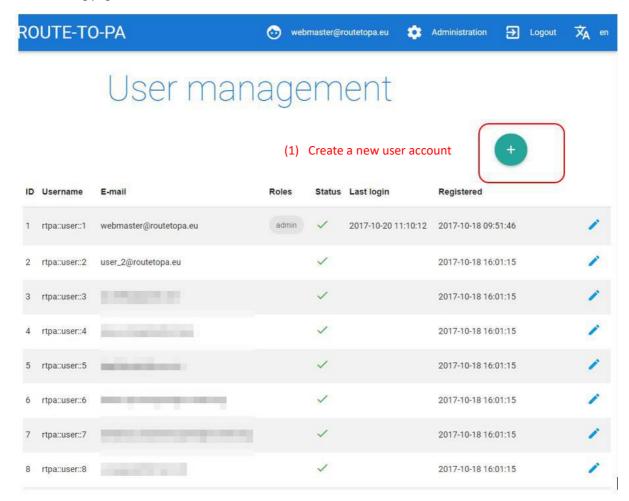


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http://xxxx.routetopa.eu/oauth2/admin/user

change xxxx with name of your platform (e.g.: prato.routetopa.eu (Prato Pilot), spod.routetopa.eu (SPOD Pilot), Dublin spod.routetopa.eu (Dublin Pilot), spod.databenc.it (Hetor pilot), etc.

The following page is showed:



An example

You must know the e-mail of a user, for example create a test user:

TestUser = Mary@routetopa.eu

You can use any software on line to generate an initial password that the user can reset the password

For example, you can use the following:

http://www.generate-password.com/

Now your test User has the following login and password:

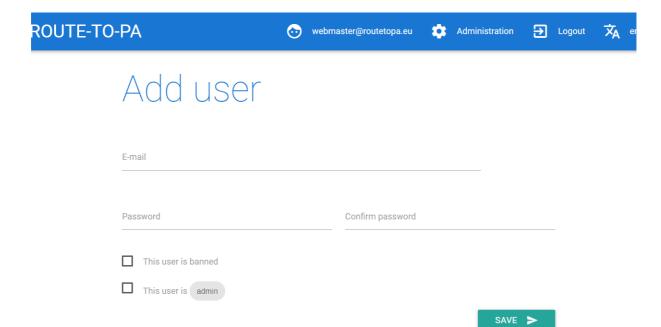
Login = Mary@routetopa.eu

Password = 2sOro3NVT6

You are ready to create a new user in SPOD, see the following section.



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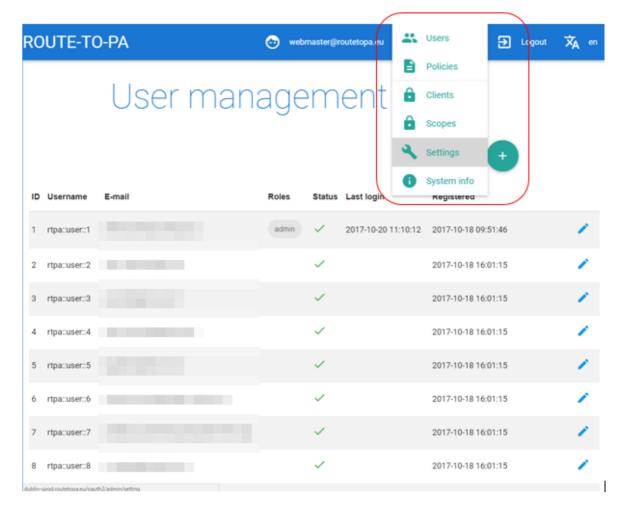
2.1 <u>DIS/ENABLE USER REGISTRATION</u>

To dis/enable the registration of a user, click on the "Disable User Registration" button; user registration are open, i.e. the users can sign-up through SPOD platform.

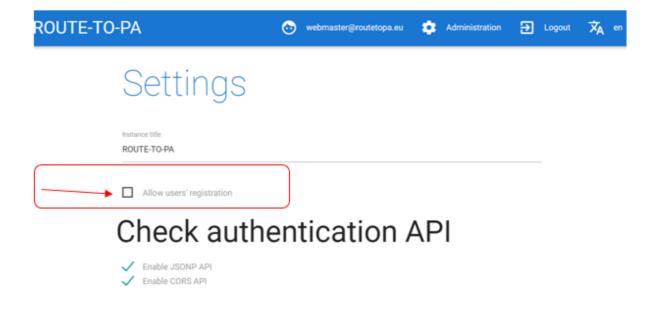
Click on the main "Administration" >>Settings



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To enable the users 'registration the "Allow users' registration" section must be checked.



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(Only for the Issy platform (issy.routeopa.eu))

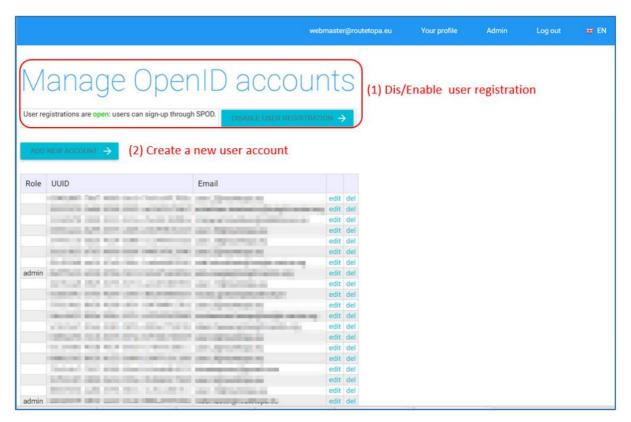
The registration process allows to enable the registration of a new user or add manually a new user.

After logging of a user with administrator right on OpenId, click on the following link to manage the accounts:

• http://xxxx.routetopa.eu/openid/index.php/admin users

change xxxx with name of your platform (e.g.: prato.routetopa.eu (issy.routetopa.eu (Issy Pilot), denhaag.routetopa.eu (Den Haag Pilot).

The following page is showed:



All features will be detailed in the following sections:

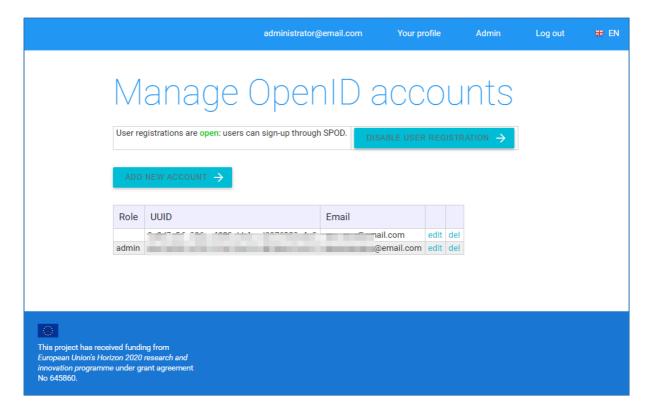
- (1) Dis/Enable user registration (see 3.1 section)
- (2) Create a new user account (see 3.2 section)

3.1 <u>DIS/ENABLE USER REGISTRATION</u>

To dis/enable the registration of a user, click on the "Disable User Registration" button; user registration are open, i.e. the users can sign-up through SPOD platform.



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3.2 CREATE A NEW USER ACCOUNT

The first step

You must know the e-mail of a user, for example create a test user:

TestUser = Mary@routetopa.eu

You can use any software on line to generate an initial password that the user can reset the password

For example, you can use the following:

http://www.generate-password.com/

Now your test User has the following login and password:

Login = Mary@routetopa.eu

Password = 2sOro3NVT6

You are ready to create a new user in SPOD, see the following section.

The second step

After logging of a user (the user must be administrator role), click on the following link to manage the accounts:

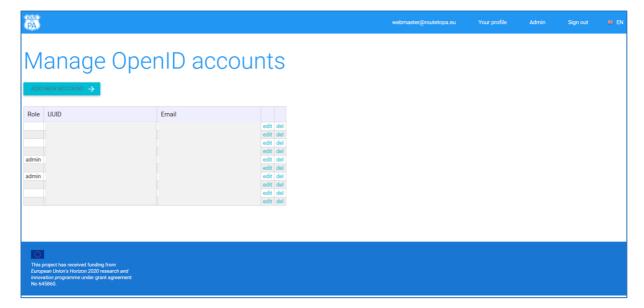
http://xxxx.routetopa.eu/openid/index.php/admin_users

change xxxx with name of your platform (e.g.: prato.routetopa.eu (Prato Pilot), groningen.routetopa.eu (Groningen Pilot), issy.routetopa.eu (Issy Pilot), denhaag.routetopa.eu (Den Haag Pilot), Dublin spod.routetopa.eu (Dublin Pilot).

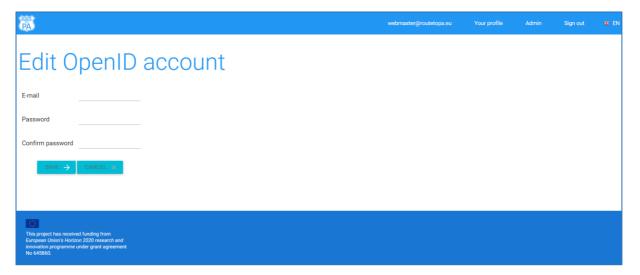
The following page is showed:



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Click on the "Add new account" button and the following page is shown:

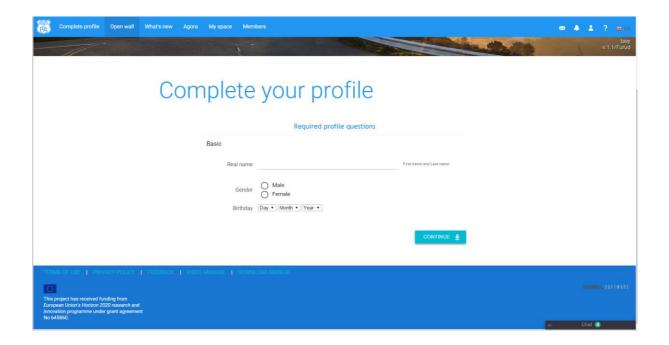


Fill out details as "E-mail", "Password", "Confirm password" fields and a new user is added on SPOD platform.

When a new user logs to the platform the first time, s/he must complete his/her profile with "Real name", Gender, Birthday information:



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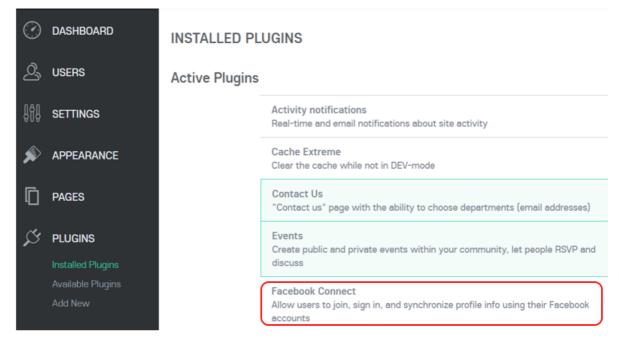


3.3 FACEBOOK CONNECT

This plugin enables your visitors to sign in to SPOD site using their Facebook accounts, furthermore it allows users to join, sign in, and synchronize profile info using their Facebook accounts in SPOD platform. (<u>Available on SPOD platform with enabled user registration</u>).



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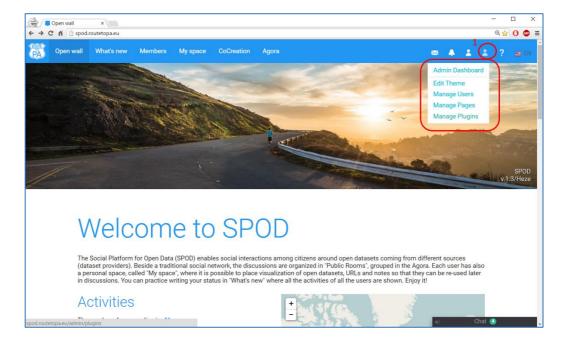


How to manage the Facebook connect plugin, read documentation available at the following address:

https://wiki.oxwall.com/plugin-tuts:facebook-connect

4 MANAGEMENT OF PLUGINS IN SPOD

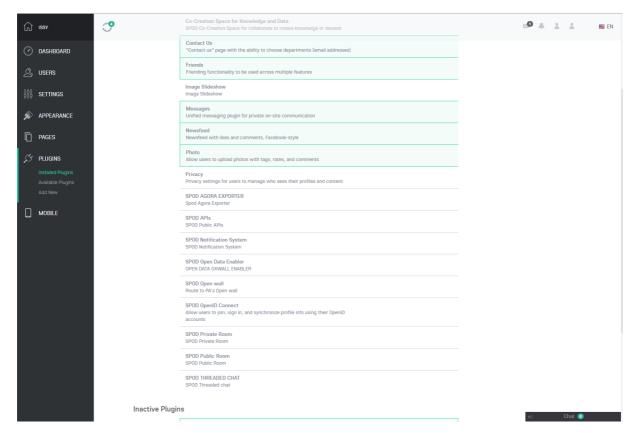
You can open admin dashboard by clicking on the right corner of the top navigation bar, the second user icon (named number one, see screenshot below):





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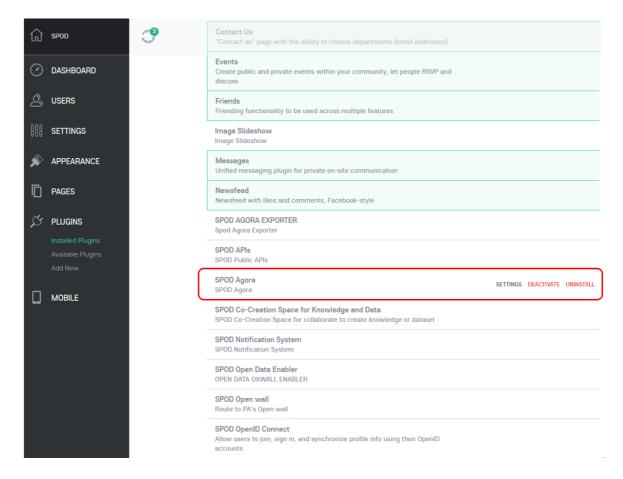
and select "Manage Plugins" from the menu and the administrator panel is showed (see below screenshot)



And select the plugin to setting, for example, clicking on the "SPOD Public Room" plugin to delete, or rename a room click on the "SETTINGS" link.

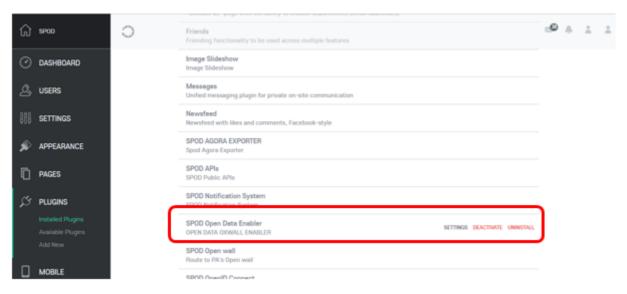


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4.1 ADD OR DELETE A NEW OPEN DATA PORTAL IN THE CONTROLLET

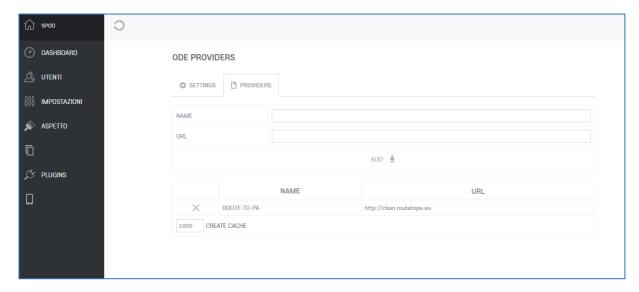
In the admin panel of the "Installed Plugin" page within SPOD platform, select, among the Active Plugins, "SPOD Open Data Enabler" plugin and click on the "Settings"



A new window appears and click on the "PROVIDERS" tab to fill out the open data provider field (e.g. NAME, OPEN DATA URL) to add a new open data portal, at last click on "Create cache" link, it requires a few time.



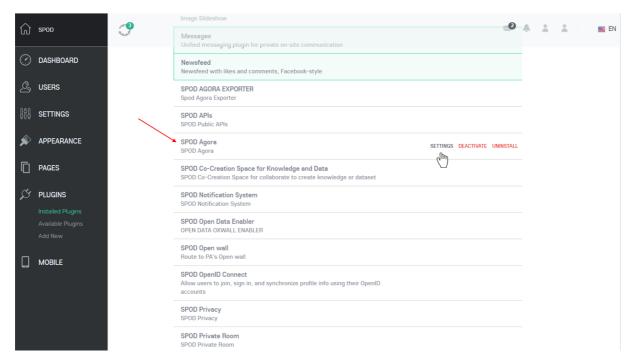
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To delete an open data portal, click the button with an 'X' and at last click on "Create cache"; it requires a few time.

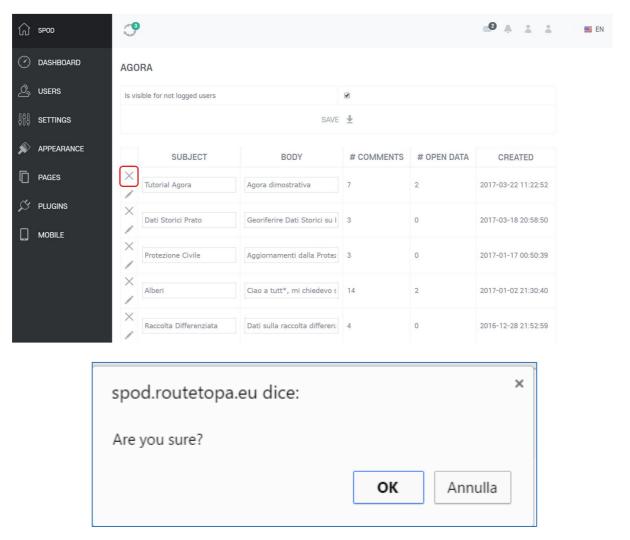
4.2 DELETE, RENAME A ROOM IN AGORA

In the admin panel of the "Installed Plugin" page within SPOD platform, select, among the Active Plugins, "SPOD Agora" plugin and click on the "Settings"

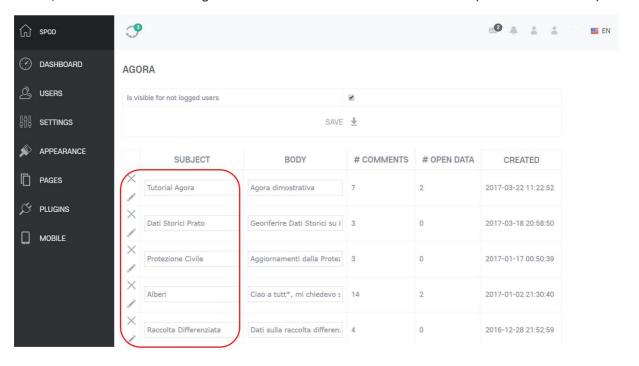


To delete a room, you must click the button with 'X' at left side of a selected room to delete; for example in the below screenshot, the button with 'X' highlighted in red, allows to delete a room with subject "Purchase order over 20000" and a dialog appears to confirm the room to delete:





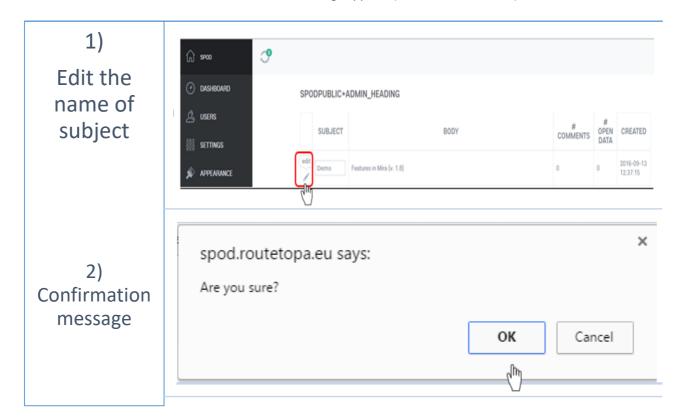
Indeed, to rename a room of the Agora click a room name on the "SUBJECT" Column (see screenshot below)





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Then, click on the edit icon and confirmation message appears (see below screenshot):

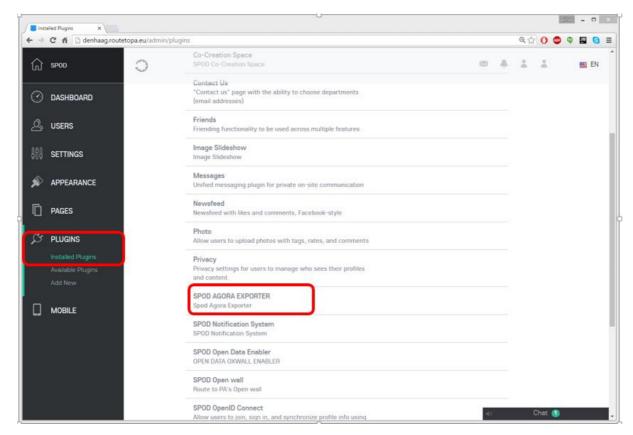


4.3 **EXPORT DISCUSSION**

4.3.1 <u>DISCUSSION IN AGORA</u>

In the admin panel of the "Installed Plugin" page within SPOD platform, select, among the Active Plugins, "SPOD AGORA EXPORT" plugin and click on the "Settings"

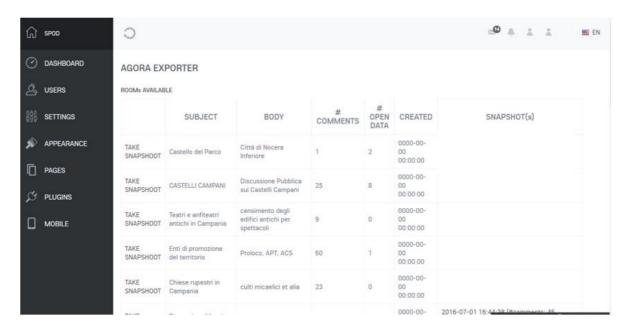




In particular, you can see for each plugin: SETTINGS, DEACTIVATE and UNINSTALL, click on the "SETTINGS" link



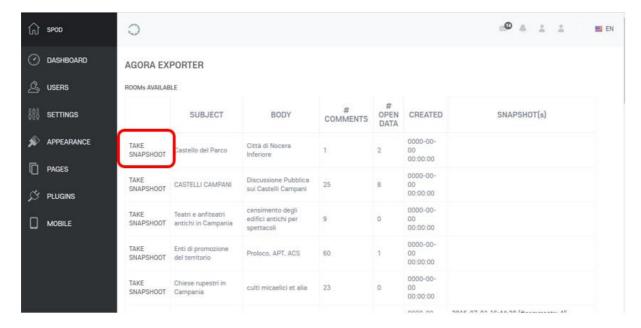
A new window appears:



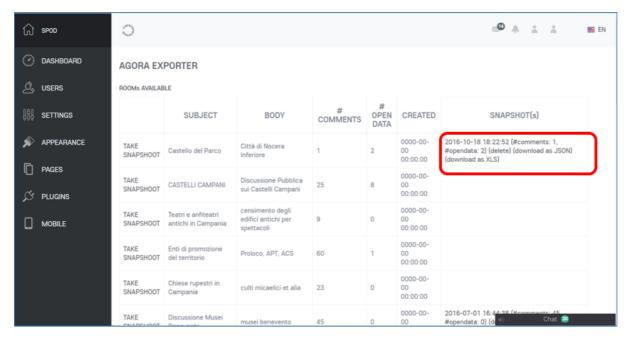
To see a discussion of a room, in the table named "*ROOMS AVAILABLE*" click on the "TAKE SNAPSHOT" (on the left side of the screenshot):



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A table with details appears (see screenshots below). See "SNAPSHOT(s)" column of the "ROOMS AVAILABLE" table, where to see the discussion to analyse:

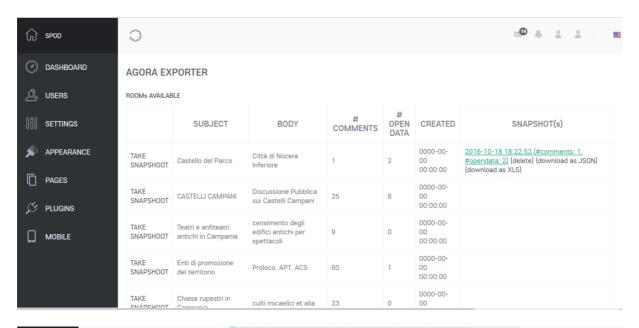


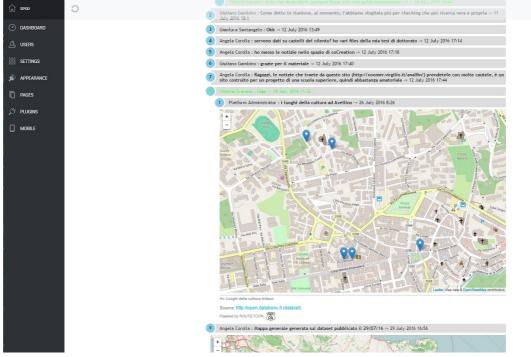
To see discussion of a specific room in Excel file, click on the "**Download as XLS**" link and s the download of an Excel file starts. The excel file contains the discussion of each selected room

Another example is the following, to see html page with discussion and datalet click on the link highlighted in green:



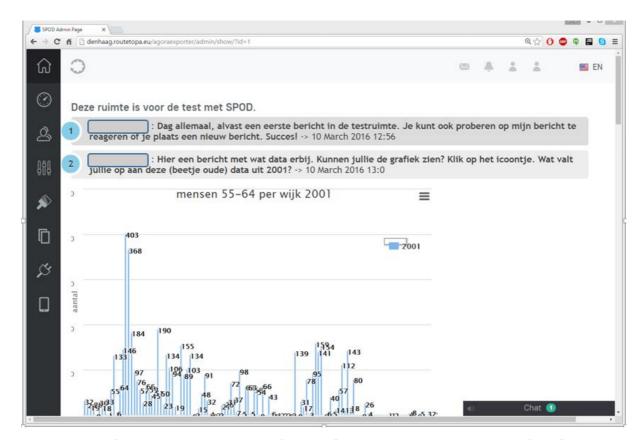
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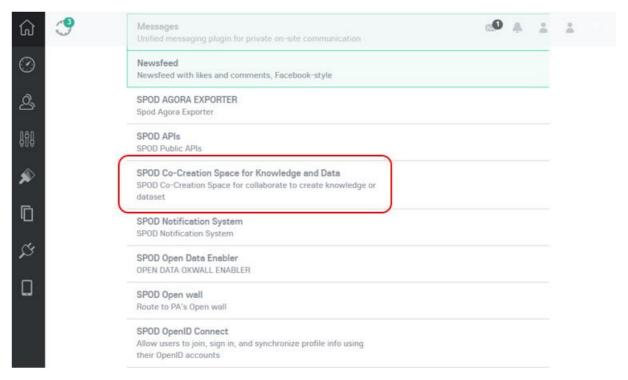
In your browser from drop-down menu, select "save as..." to save the complete web page as "Html" page

4.3.2 <u>DISCUSSION IN COCREATION DATA</u>

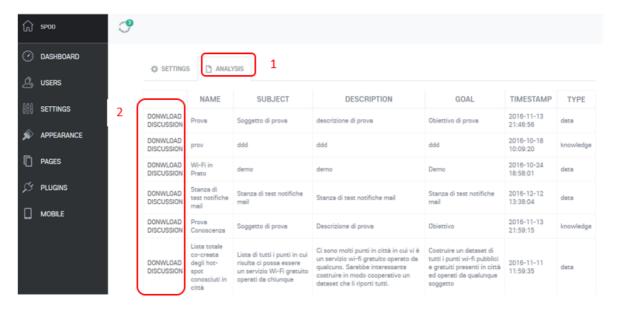
Select, among the Active Plugins, "SPOD Cocreation Space for knowledge and data" plugin and click on the "Settings"



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Click on the "Analysis" tab (1) to see all discussion data room and to download the discussion (2) on the left side.





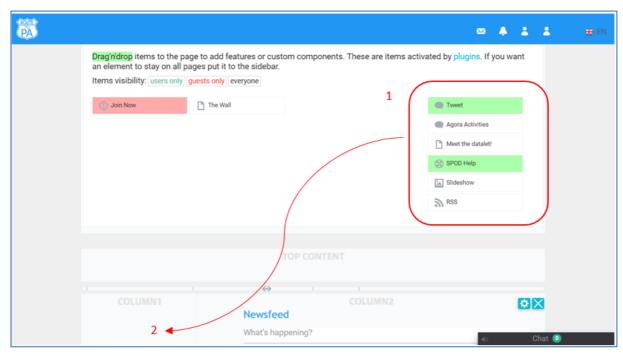
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4.4 HOW TO CUSTOMIZE WHAT'S NEW

In the What's page, to customize the page, click on the "CUSTOMIZE THIS PAGE" button

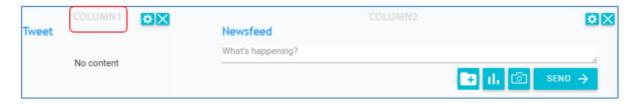


On the right side, new custom widgets (see screenshots (1)) can be to drag'n'drop items on the "COLUMN 1" section (see screenshots (2)))



4.4.1 HOW TO CUSTOMIZE A TWEET: AN EXAMPLE

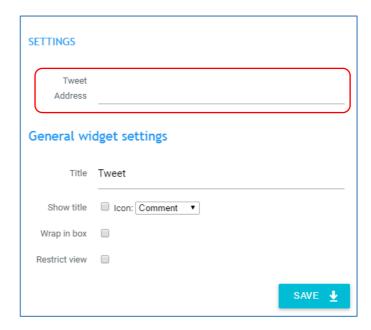
At first click on the widget and then drug and drop it in the "COLUMN1" section:



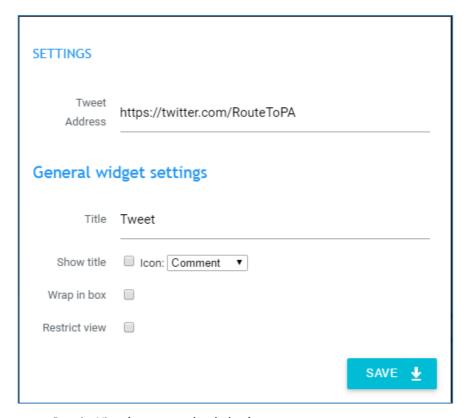
When you visit any of the widget arrangement section above, click on the Gear icon just above the widget you want to set its visibility and follow the steps below.



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Embedded timelines of the tweets of SPOD platform, type a tweet address (for example: https://twitter.com/RouteToPA) in the "Tweet Address" section (see screenshot below)



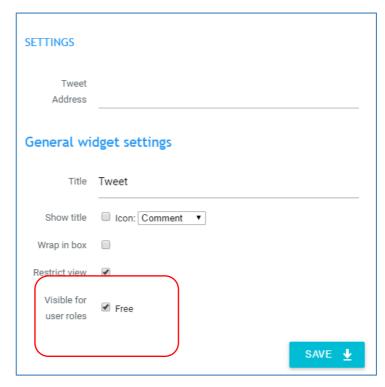
Check the box next to Restrict View (see screenshot below).

Check the boxes of the roles you want your widget to be visible to, from the 'Visible for user roles' section. If you want to hide this widget only from guests, simply uncheck the box behind 'Guest' and check other user roles. Note: By default, every member is added to 'Free' user role, this setting can however, be changed from http://yoursite.com/admin/users/roles, you can as well customize and create new user roles from there.

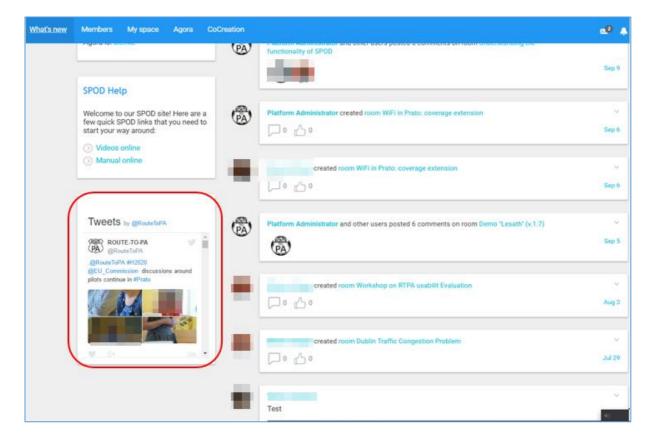
When you are done with your changes, hit the Save button. See image below for a demonstration.



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In SPOD platform the new widget, named Tweets, showed below:

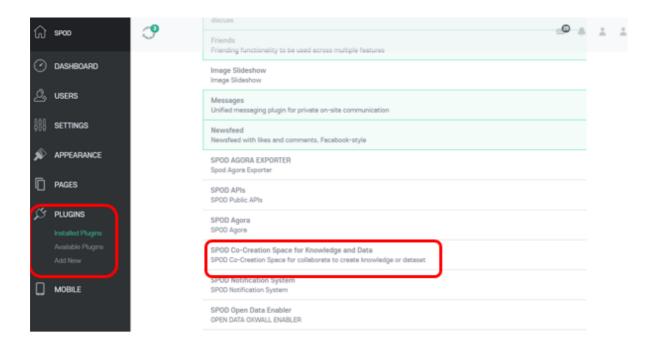




4.5 COCREATION DATA ROOM IN ADMIN DASHBOARD

Private co-created rooms are visible only for the administrator of the SPOD platform.

In the admin panel of the "Installed Plugin" page within SPOD platform, select, among the Active Plugins, "SPOD Co-Creation for knowledge and DATA" plugin and click on the "Settings"



In particular, you can see for each plugin: SETTINGS, DEACTIVATE and UNINSTALL, click on the "SETTINGS" link

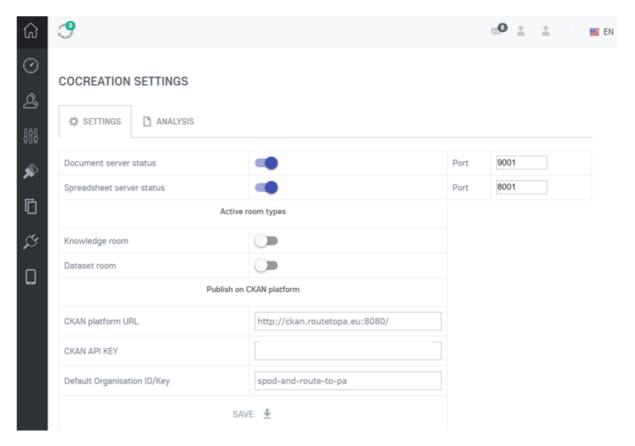
SPOD Co-Creation Space for Knowledge and Data
SPOD Co-Creation Space for collaborate to create knowledge or dataset

SETTINGS DEACTIVATE UNINSTALL

A new window appears:



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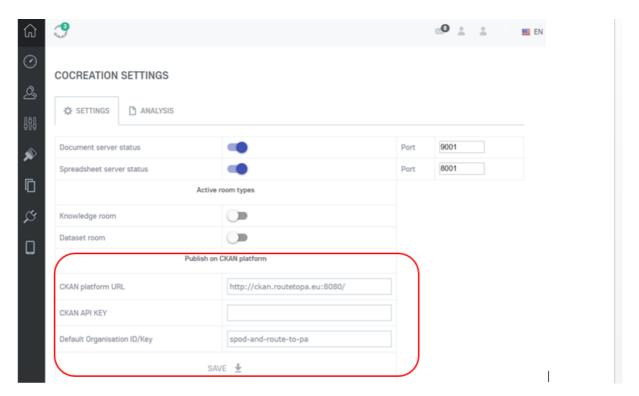
4.5.1 PUBLISH ON CKAN PLATFORM

The "Publish on CKAN platform" section allows to set the following fields of a specific CKAN platform:

- CKAN platform address
- CKAN API KEY
- Default Organization ID/Key



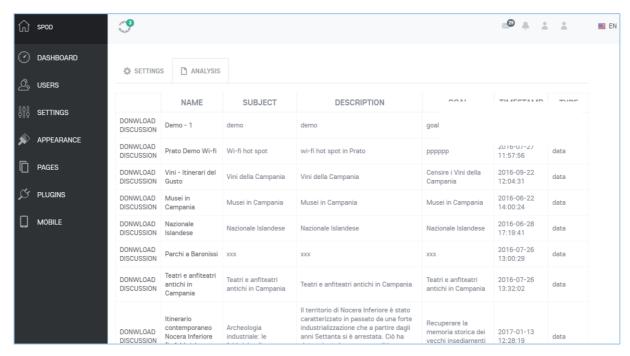
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After setting these fields, create the "Publisher" role (see section 4.6.6)

4.5.2 ANALYSIS TAB

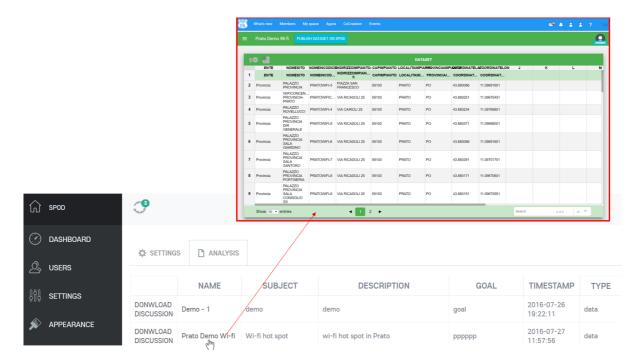
To see a co-created room, click on the "ANALYSIS" tab and a new view is opened:



Now is possible to see a specific room clicking in the "NAME" column to choose a co-created room:



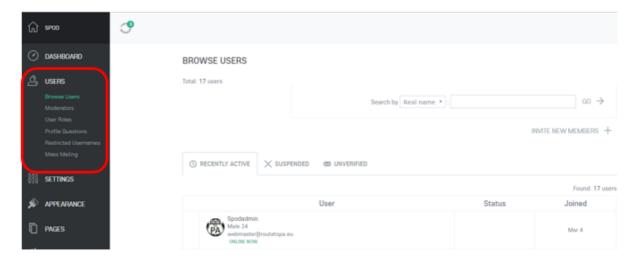
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4.6 HOW MANAGE YOUR USERS

This section shows you how to find specific users on SPOD platform, changes roles, profile etc.

To access the users function you will need to login to your admin dashboard and navigate to the Users section on the left side (see screenshot below).



4.6.1 <u>USER PROFILE</u>

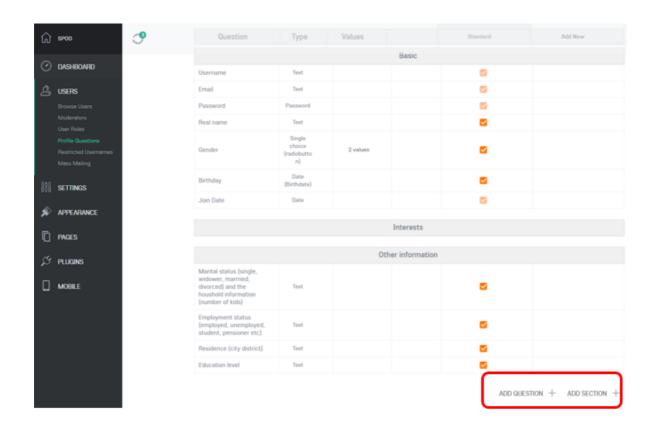
To access the "profile Questions" function you will need to login to your admin dashboard and navigate to the Users>> "Profile Question" section.

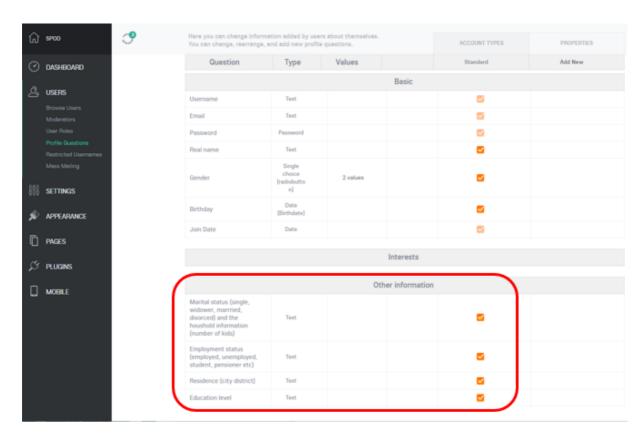
Click on "ADD SECTION" to add a new section, named "Other information"

(Enabled only Prato platform in SPOD v. 1.9)



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How edit the "Other information section":



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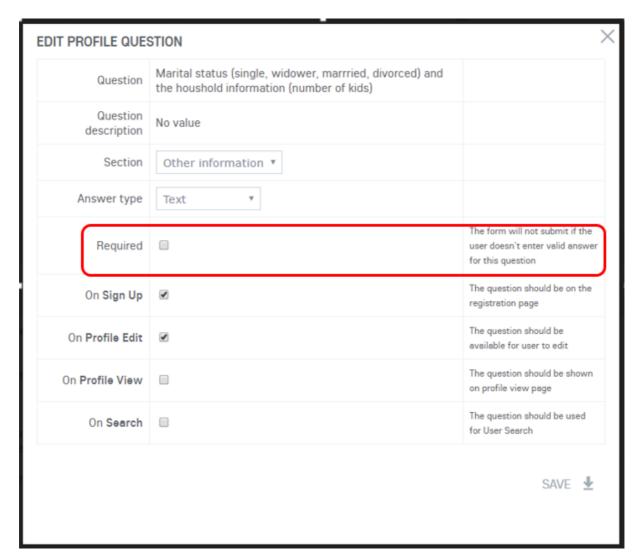
Interests										
Other information										
Marital status (single, widower, marrried, divorced) and the houshold information (number of kids)	Text	EDIT DELETE								
Employment status (employed, unemployed, student, pensioner etc)	Text		☑							
Residence (city district)	Text		$ \checkmark $							
Education level	Text		✓							

ADD QUESTION + ADD SECTION +

Click on "EDIT" link and a new window appears (see screenshot below) to edit each field, for example the "Required" fields makes optional this question.



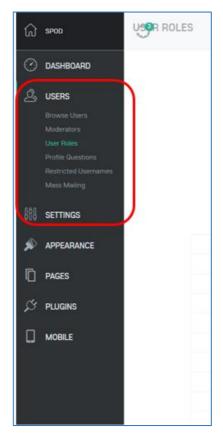
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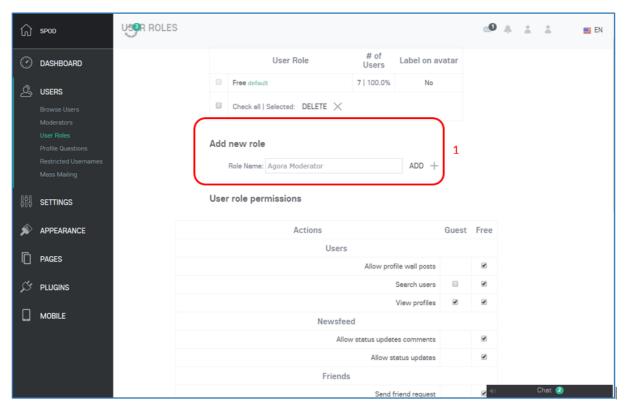
4.6.2 HOW TO ADD A NEW ROLE

The user roles cabe used to distinguish between users of SPOD platform. Additional features only available for specific users, create a custom User Role and the add set users to it. To accomplish this, navigate to the **Users>User Roles** section of your admin area in SPOD platform (see screenshot below).



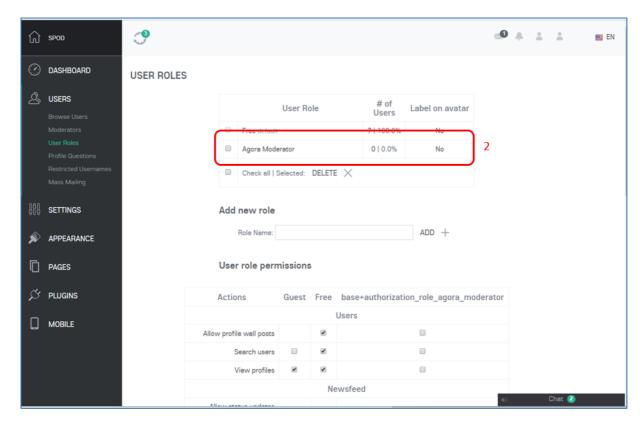


Now you can create a new User Role by typing a name for it on the **ADD button** (see screenshot below (1)). The example of the screenshot shows a new role, named "Agora Moderator"

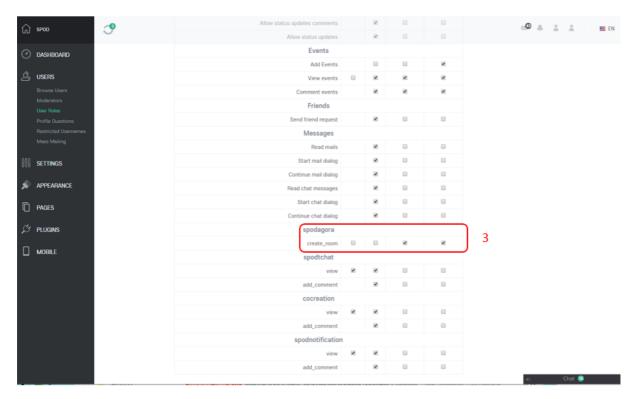




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Additionally you will need to set up the permissions for that role. In the example, the new "Agora moderator" can create a room in the Agora

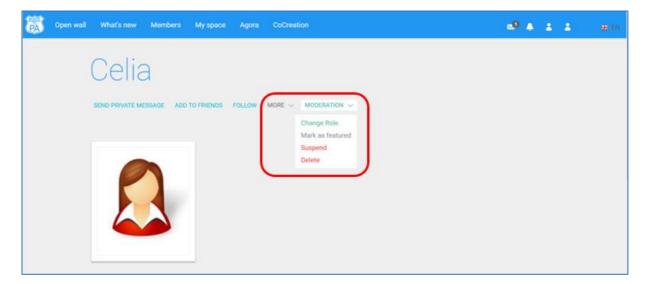


Once you have configured the new User Role according to your needs, click the "Save" button at the bottom of the page.

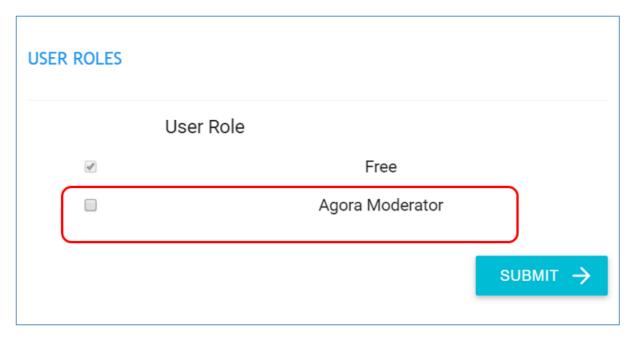
Select user as Moderator:



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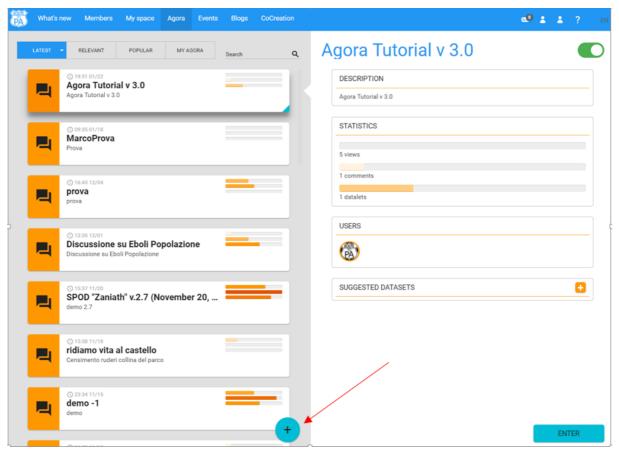


Check the box to add the "Agora Moderator" role to the user:



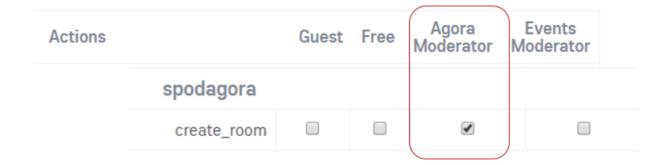
In SPOD platform, the user can see create a new room in Agora:





4.6.3 MODERATOR FOR AGORA

A new moderator has been created, named "Agora Moderator" and the below screenshot shows only Agora moderator can create a room in Agora:

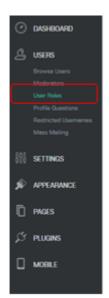


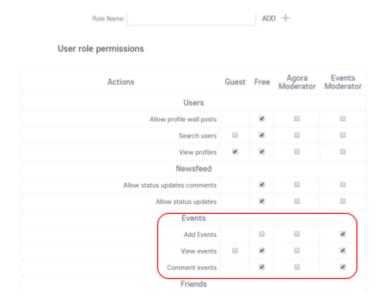
4.6.4 MODERATOR FOR EVENTS

A new moderator has been created, named "Events Moderator"

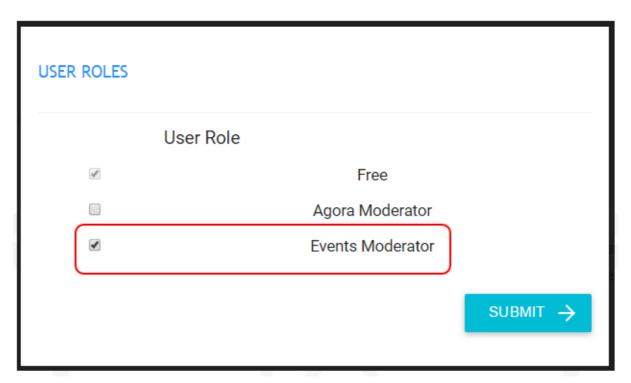


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In SPOD platform, assign the new user role to a user:

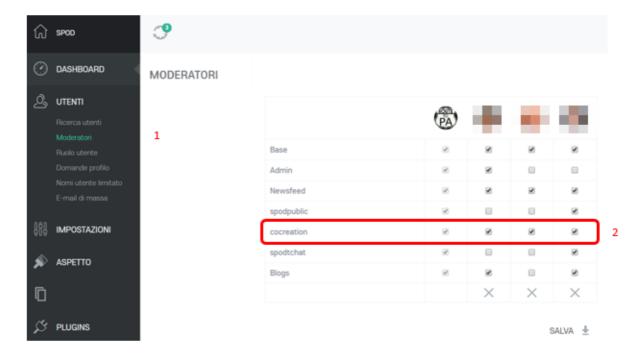


4.6.5 MODERATOR OF THE COCREATION DATA ROOM

Moderators with "co-creation" permissions will receive email notification when a new cocreation data room will be created.



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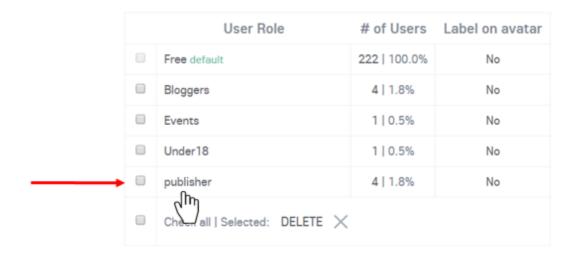


4.6.6 MODERATOR OF A PUBLISHER

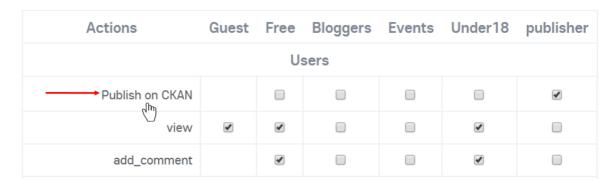
The "Publisher" role allows to publish a created dataset within the co-creation data room directly to CKAN portal



USER ROLES

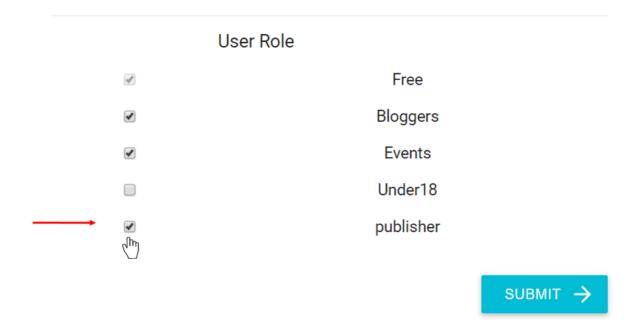


User role permissions



In SPOD platform, assign the new user role to a user:

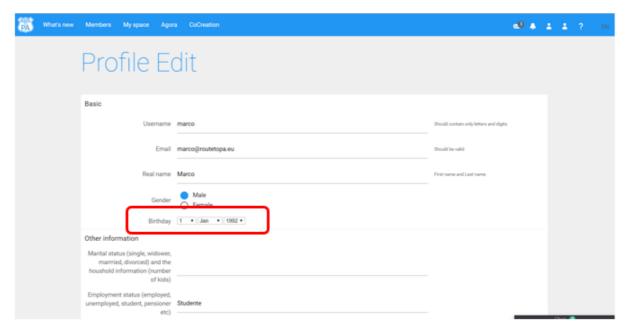




4.6.7 PROFILE QUESTIONS

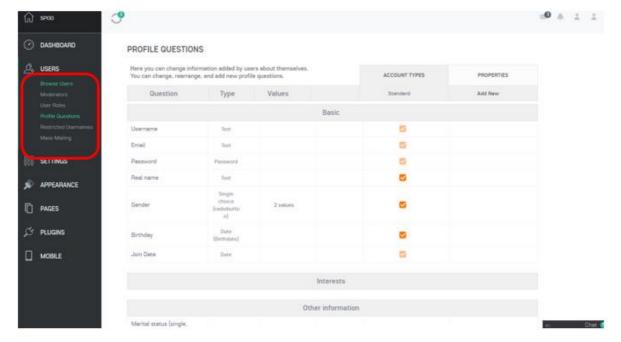
Here you can see and manage users' profile questions (create, edit, change their order and settings). Hover the mouse over question's name to see actions menu: delete and edit.

An example, edit the "Year Range" to change the range of the Birthday in the "user profile" on the platform:

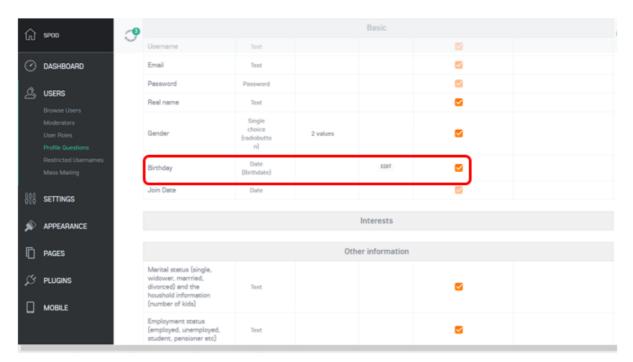


To access the user *Profile Question* function you will need to login to your admin dashboard and navigate to the Users> **Profile Questions** section.





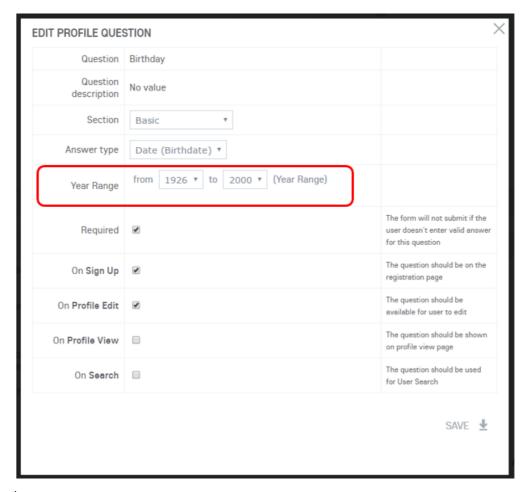
How edit the Birthday of a user to show in the user profile:



Click on edit to modify "Year Range" field in the profile question:



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In general:

Note: Username, password, email, real name, gender and birthday are system fields and cannot be deleted.

Editing sections and questions:

- To edit translation of sections' name hover the mouse over section's name and click edit button. To edit the question hover the mouse over question's name and click edit.
- Question click on question's name to edit questions' name
- Question description- click on the description to edit it or on No value text to add a description.
- For account type- allows you to choose the account type for particular question.
- Section choose the section under which the question will be displayed.
- Answer type- choose the type of answer from the drop down list. In case the answer type has several
 predefined options, those options will be displayed under the Answer type drop down. You can
 drag'n'drop options to change their order and add new values.
- Required check this check box to make the field mandatory.
- On sign up question should be on the registration page.
- On profile edit question should be available for user to edit.
- On profile view question should be shown on profile view page. Complete profile information will still be visible to profile owners, site administrator and moderators with admin rights.
- On search- question should be used for User Search.
- Note: Some actions can not be applied to system fields like username or password

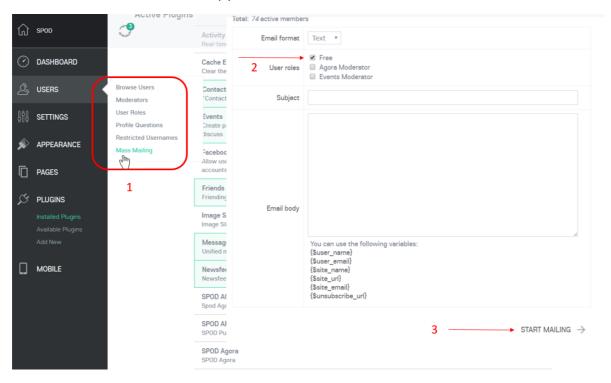


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Use this section (1) to send emails to several users at once:

- Email format allows to choose "plain text" or "HTML" format. Note that the actions menu of Email body block changes depending on selected format.
- User roles- allows to send email to users with certain User Role. (2)
- Subject subject of the email.
- **Email body** body of the email.

Click on the "START MAILING" button (3) to send.



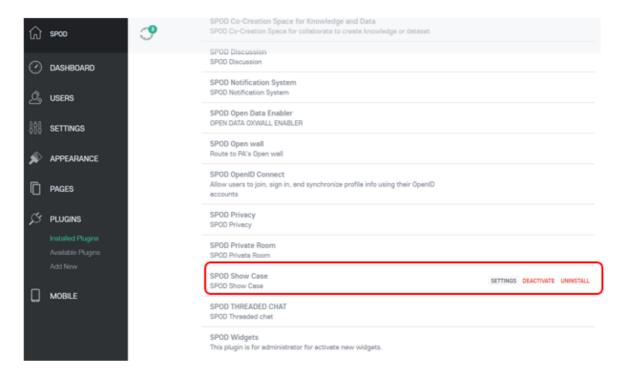
More detail will be available at the following address (https://wiki.oxwall.com/user-manual:users:mass-mailing)

6 SHARE ON SOCIAL MEDIA

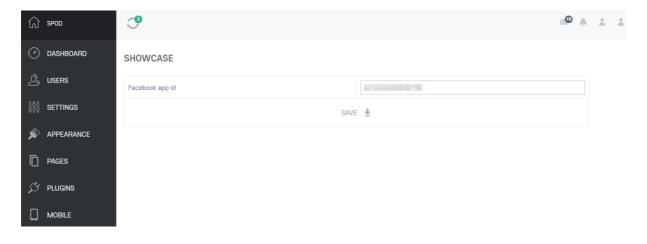
In the admin panel of the "Installed Plugin" page within SPOD platform, select, among the Installed Plugins, "SPOD Show Case" plugin and click on the "Settings"



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Add in the "Facebook app id" field a specific app ID that it will be created followings the guide lines about "Facebook for developers" at the following link: https://developers.facebook.com/docs/apps/register



7 PRIVACY SETTING

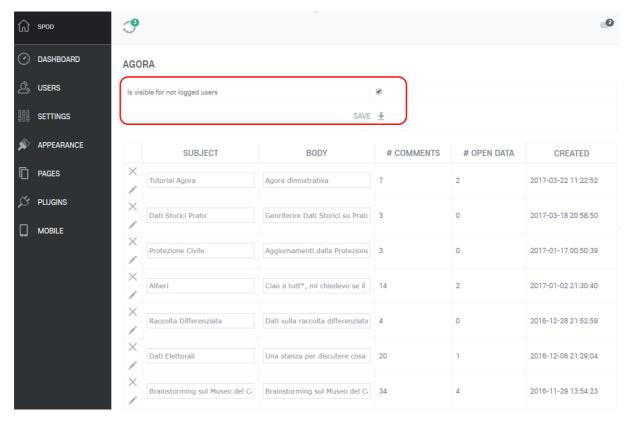
It is now possible to configure the SPOD so that Agora rooms are visible (read-only) from an unauthenticated user. By default, the situation is the same as before, i.e., the rooms are visible only to authenticated users, but it is possible to change it in the admin plugin, per site.

7.1 <u>DISCUSSION IN AGORA WITH PRIVACY SETTING</u>

Admin panel for Agora, to make visible or not the room's content:

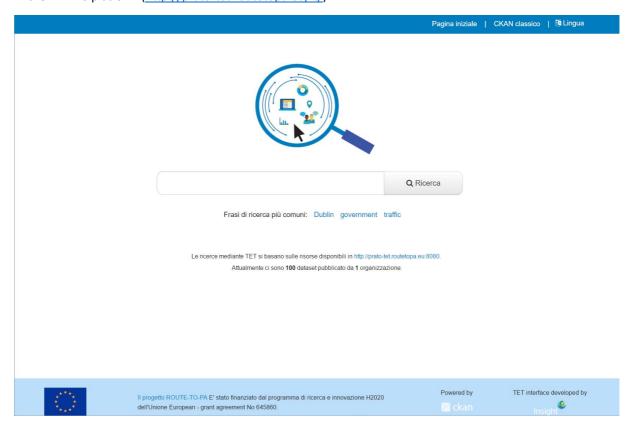


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User not logged in SPOD

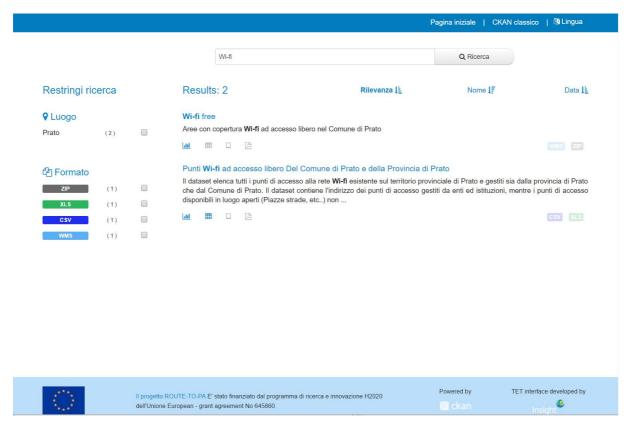
In the TET 2.0 platform (http://prato-tet.routetopa.eu/it/)



Start the search typing "Wi-Fi":



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Click on the "Punti Wi-fi ad accesso libero del Comune di Prato e della Provincia di Prato" link, see screenshots below:

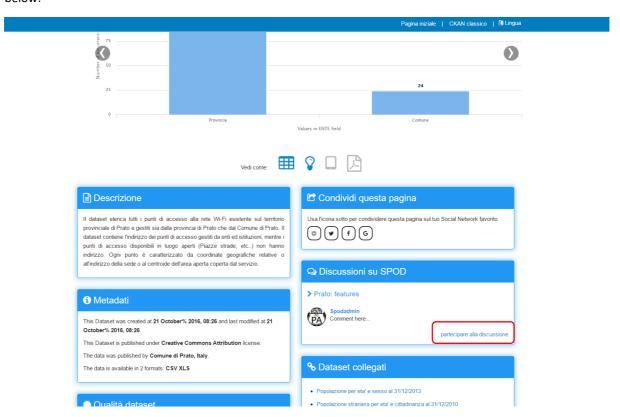
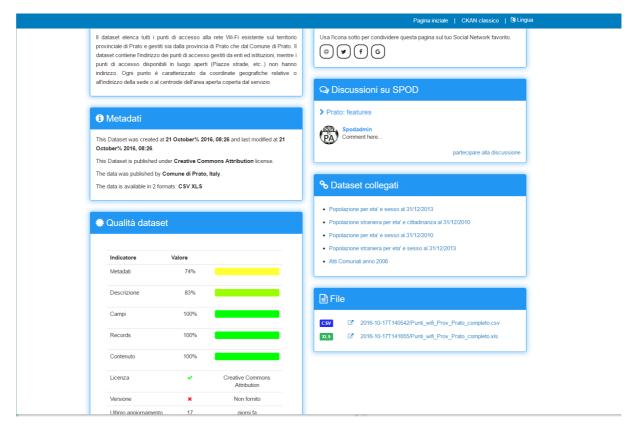


Figure 2: An interaction between SPOD and TET: "Discussioni su SPOD" link

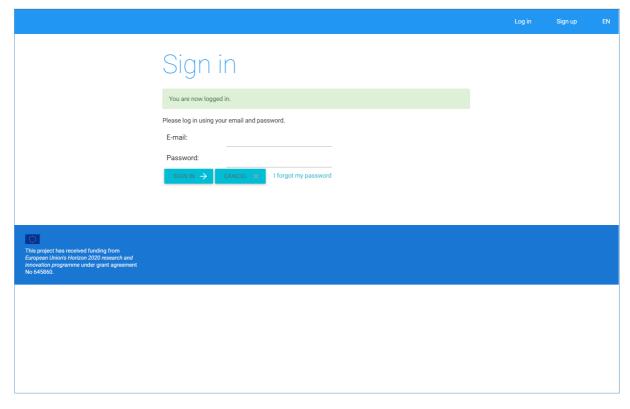


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In the "Discussioni su SPOD" link, click on the "partecipa alla discussione" to see the room in SPOD (Italian version of TET):

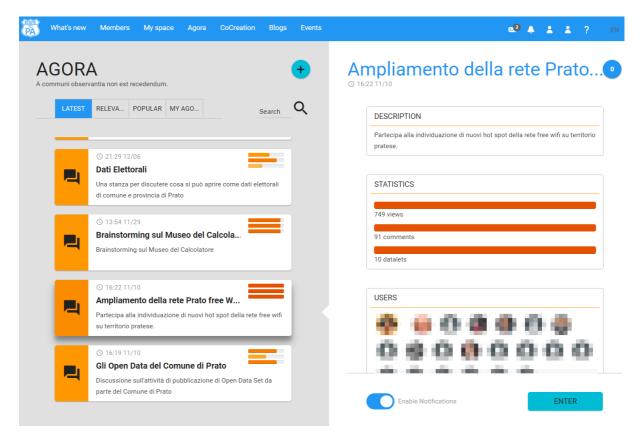
1. If the user is not logged in SPOD, a following page appears to sign in:



And after the logging:

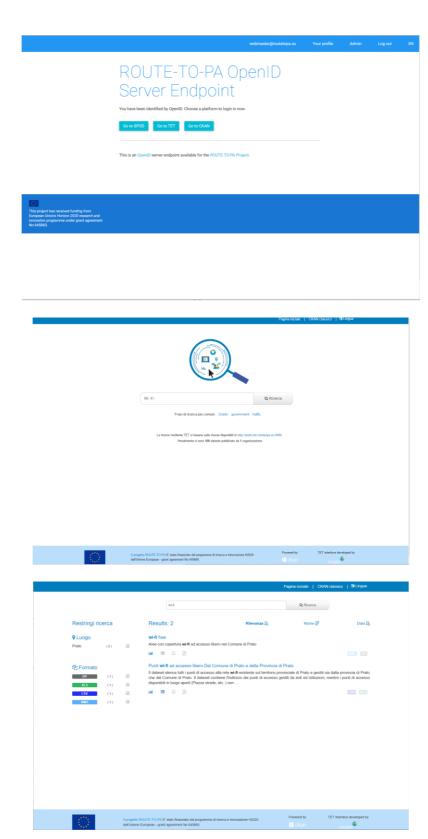


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2. An user already logged in SPOD and click on the "Go to TET" link

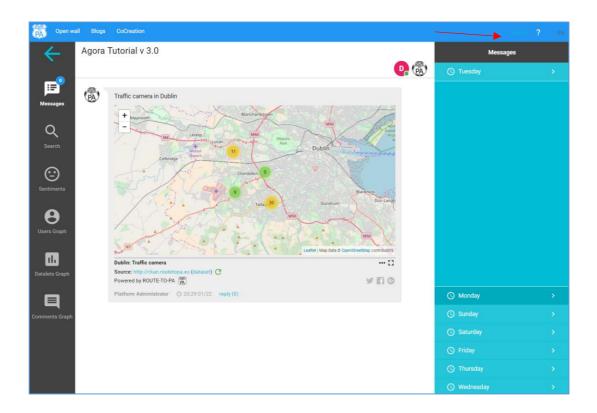




A user already logged can see the discussion in the Agora and s/he can join to the discussion simply clicking the *log in* link at the top-right corner



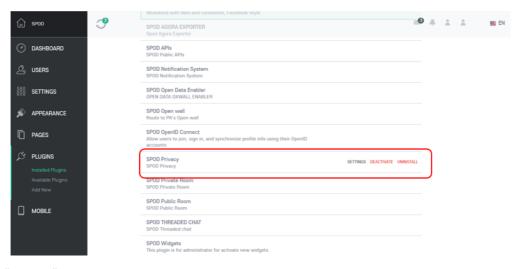
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7.2 PRIVACY IN EACH PAGE IN SPOD

How to add privacy for each page in SPOD platform for not logged users.

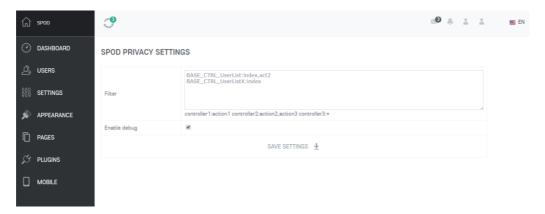
The "SPOD privacy" plugin must be active:



Click on "Settings" link:



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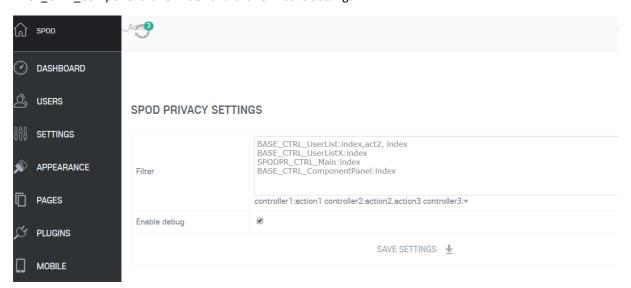


First, enable "Enable debug" checkbox to read the Controller and action to add the setting in the "SPOD Privacy" plugin, otherwise the following table shows the pair too add in the "Filter section"

Plugin	Controller:action
What's new	BASE_CTRL_ComponentPanel:index
Members	BASE_CTRL_UserList: index
My space	SPODPR_CTRL_Main: index
Agora	SPODPUBLIC_CTRL_Main:index
CoCreation	COCREATION_CTRL_Main:index

An example, to add privacy to the "What's new" page, adding in the Filter section the following values pair:

BASE_CTRL_ComponentPanel:index and click on "Save Settings"

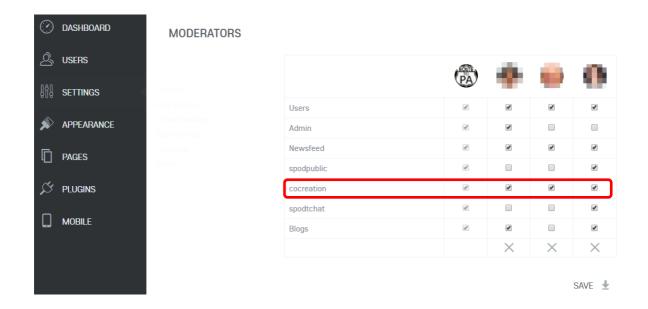


7.3 <u>ACTIVITY NOTIFICATION FOR COCREATION ROOM</u>

The administrator can set a user as moderator of the Cocreation (data) room

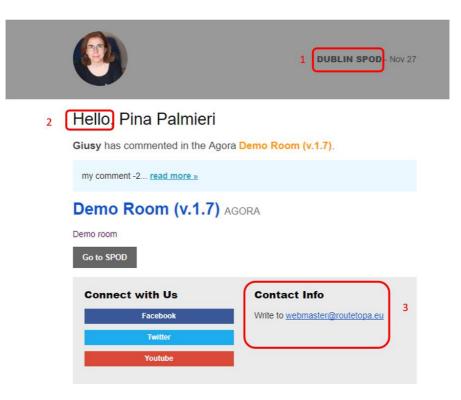


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8 ACTIVITY NOTIFICATION: HOW TO CUSTOMIZE E-MAIL

How to the default e-mail will be sent:

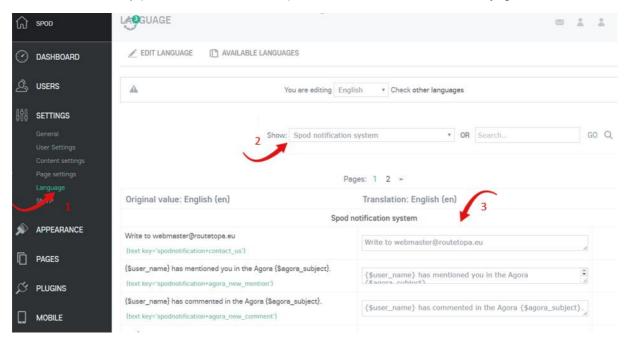


How to modify the following data of e-mail (see below screenshot)



- Dublin in the SPOD (see no 1 in the below screenshot)
- Hello (see no 2 in the below screenshot)
- Contact info with addition data (e.g., write to ...) (see no 3 in the below screenshot)

In Settings >>Language (see below screenshot no 1), you can edit the values related to the "SPOD notification system" plugin, choose "SPOD notification system" from the "Show" list (see below screenshot no 2). The list of all data will show up (see below screenshot no 3). Edit the text and click the Save this page button.



To edit the email template, enter the search term, for example "Hello" term, to the OR field and click GO.

The following table shows the default values in the "Spod notification system" plugin:

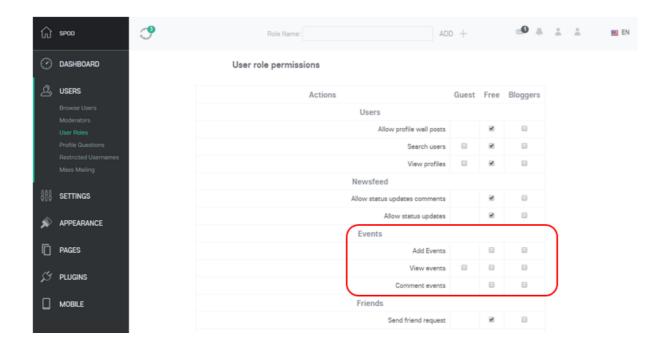
Spod notification system				
(default values)				
Original values: English (en)	Translation: English (en)			
{text key='spodnotification+site_name'}	DUBLIN (or PRATO,) SPOD			
{text key='spodnotification+hello'}	Hello			
{text key='spodnotification+contact_info'}	Contact info			

9 EVENTS

To allow to create event based on user roles



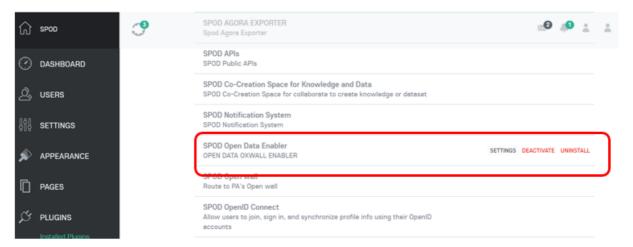
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10 ADD NEW OPEN DATA PROVIDER WITH CACHING MECHANISM

This section describes how to add a new open data portal and updating with caching mechanism.

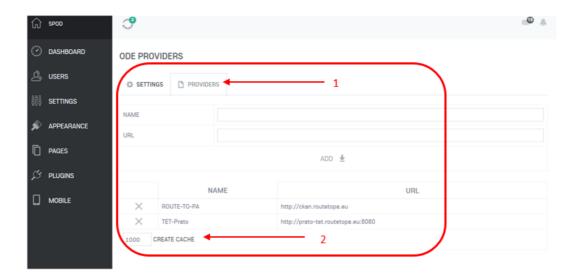
Select, among the Installed Plugins, the "SPOD Open Data Enabler" plugin and click on the "Settings" link



and a new UI showed. The "PROVIDERS" tab (see screenshot below (1)) allows to add new open data portals and updating of all new open data portal is done with filling out (specified quantity of the datasets of the Open Data provider, for example, 99999 allows a complete updating of all datasets in each provider) the "Create Cache" field and clicking on "CREATE CACHE" link (see screenshot below (2)).

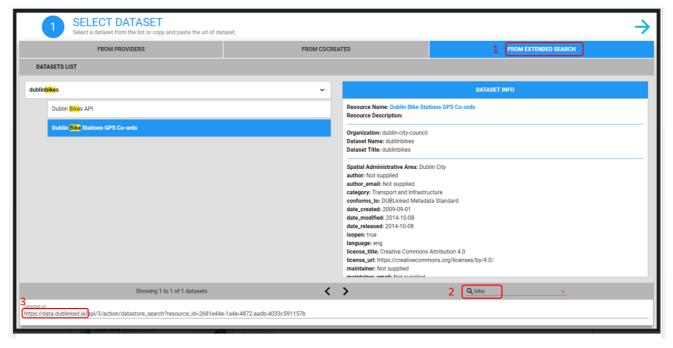


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11 INTEGRATING SPOD WITH ULTRACLARITY

In the Controllet, "FROM extended search" tab (see 1 in the screenshot) allows to search a dataset (see 3 in the screenshot) filling in the "search" field (see 2 in the screenshot)



Compatibility with Ortelio's Ultraclarity engine allows to show data coming from a query to the Ortelio Ultraclarity engine.

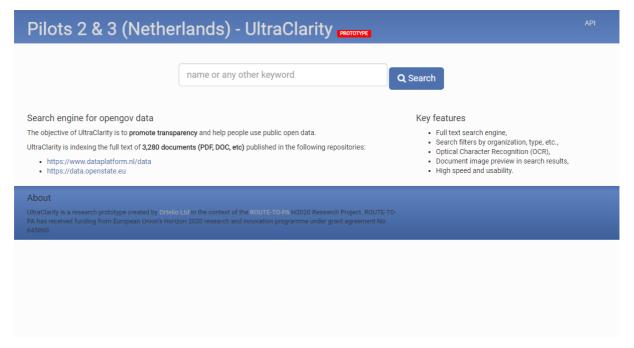


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Pilots	Ultraclariry ROUTE-TO-PA	Indexes for open data repository
	instances	
Prato Town Council (Italy)		http://ckan.routetopa.eu/
	http://uc1.ortelio.co.uk/	 http://dati.lazio.it/
NL partners have the same	http://uc2.ortelio.co.uk	https://www.dataplatform.nl/data
portals)		 https://data.overheid.nl/data
Dublin Town Council (Ireland),	http://uc4.ortelio.co.uk	https://data.dublinked.ie
indexes		

The DATA API in the dutch open data, named "https://data.overheid.nl/data, should be enabled to make the datasets ready for visualization in SPOD. Actually, these API are not enabled.

An example of address url = http://uc2.ortelio.co.uk/

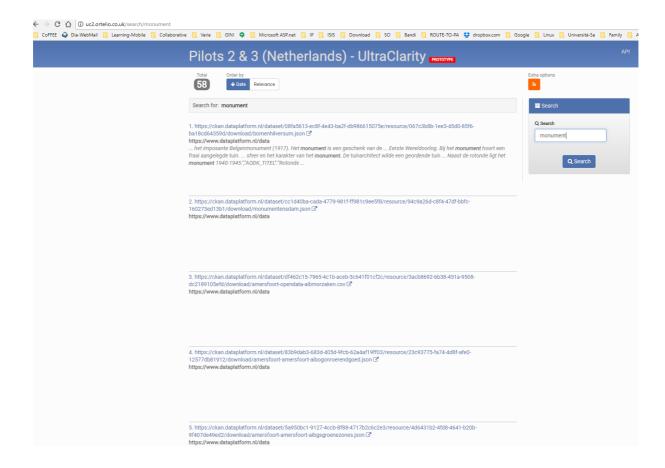


An example of key search:

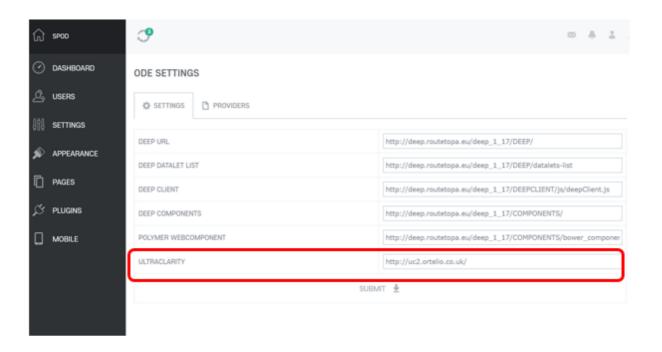
Search box = "monument", find a total of 58 links



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To set Ultraclarity instances of open data repository in SPOD, following the guidelines described in the "ADD NEW OPEN DATA PROVIDER WITH CACHING MECHANISM" section and the setting the "ULTRACLARITY" field of ODE plugin (see below screenshot) selecting Ultraclarity instances for each Pilot of the above table:





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This section describes how to modify the language to your translation requirements on whole platform also in the admin panel.

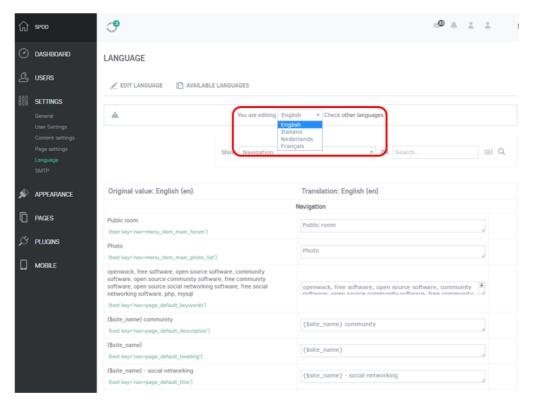


Figure 3: Management all languages (i.e., English, Italian, Nederland and French) on the SPOD

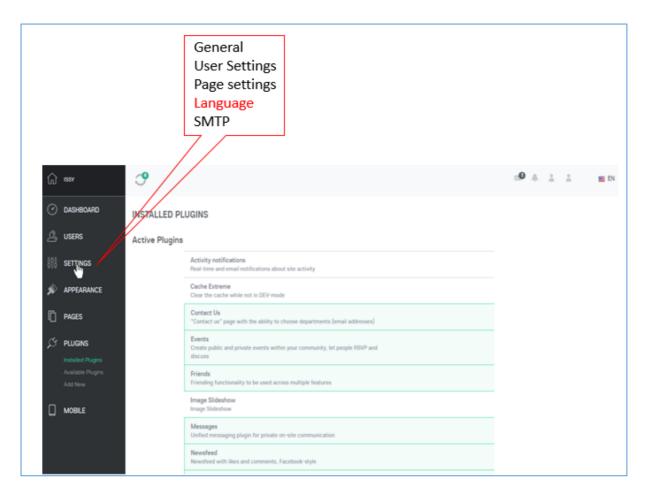
12.1 EDIT LANGUAGE (ENGLISH VERSION)

Got to SETTINGS -> Language (see screenshot below)

(See on line documentation at https://wiki.oxwall.com/user-manual:settings:language)



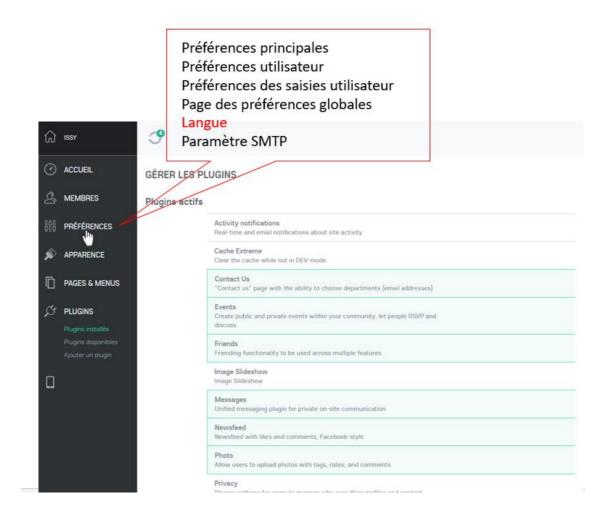
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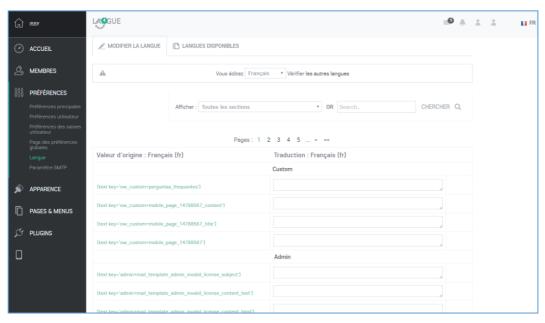
12.2 EDIT LANGUAGE (FRENCH VERSION)

Got to PRÉFÉRENCES -> Langue (see screenshot below)



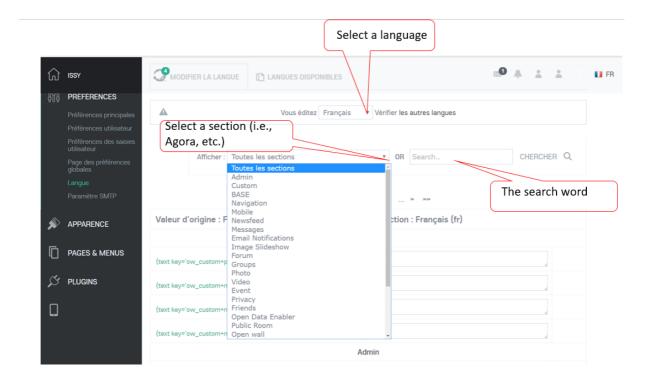


After clicking the "Langue", the following page opens and in the "MODIFIER LA LANGUE" section you can now modify very carefully each string.



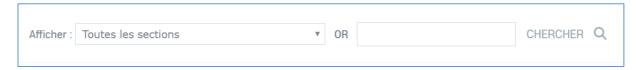
You can select the language (i.e., EN, FR, IT, NL), the section (i.e., Agora, Cocreation, NewsFeed etc.) and/or the text to search





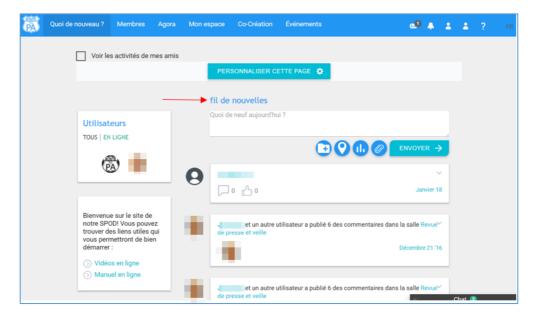
12.2.1 EXAMPLE: EDIT LANGUAGE

If you know a string to modify, you can insert the text to search in the search form (on the right of the screenshot)



Example

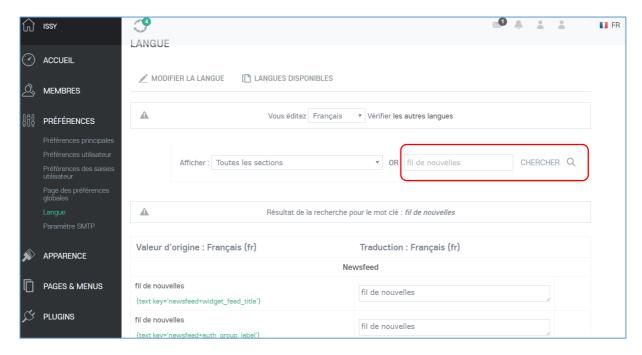
To modify the text"fil de nouvelles" in the "Quoi de nouveau" page



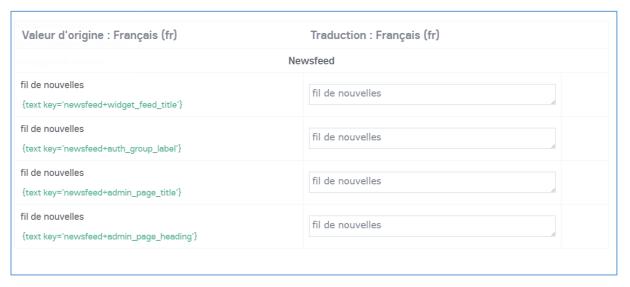
In admin panel, the "LANGUE" page, insert the text, e.g. insert "fi de nouvelles"



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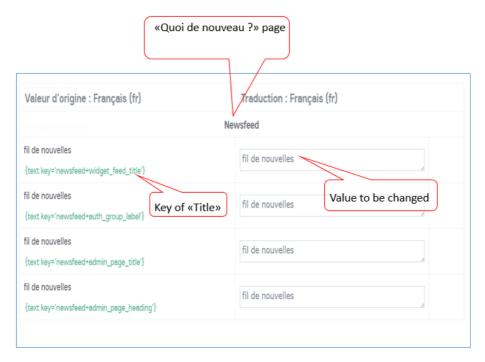
The result of the search is the following:



There are a key/value pair (key and value), on the left side, and the values to be changed on the right side each (see below screenshots)

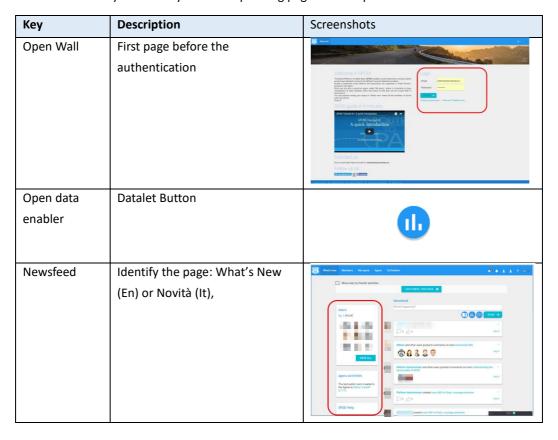


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12.2.2 HOW TO IDENTITY SECTIONS IN SPOD

Define a few names of keys to identify the corresponding page in SPOD platform:





Co-Creation	Co creation data and knowledge	Statement Markette Markette Markett Markette Mar
Space for	rooms	By B
Knowledge		
and Data		
		0
		0
		•
Agora	Agora and each discussion room	
	in Agora	Traffic correct scholars
		2
		O TO THE PARTY OF
		en and a second
		Commence Copie © Standary 9 © Standary 9

